



Alphacom[®]

Alphacom NR200HP

EXECUTIVE RANGE HEADSETPHONE

USER GUIDE

Versatility & Value





	CONTENTS	Page
1.	GUARANTEE	2
2.	CONDITIONS OF USE	2
3.	FACILITIES AND FEATURES	3
4.	LOCATIONS OF CONTROLS	4
5.	UTILISATION OF CONTROLS	5
6.	INSTALLATION	6
7.	SETTING THE DIALLING AND RECALL MODE	6
	7.1 THE RECALL MODE SELECTOR SWITCH	6
8.	CONNECTING TO TELEPHONE SOCKET	7
9.	SETTING THE RINGER	7
10.	WALL MOUNTING	7
11.	OPERATING PROCEDURES	7
	11.1 HANDSET OPERATION	7
	11.2 LAST NUMBER REDIAL	8
	11.3 HEADSET OPERATION	8
	11.4 MIXED MODE OPERATION	8
	11.5 RECALL BUTTON	9
	11.6 * AND # BUTTONS	9
	11.7 HANDSET MUTE BUTTON	9
	11.8 BASE UNIT LATCHABLE HOLD	9
	11.9 BASE UNIT LATCHABLE HOLD IN HEADSET MODE	9
12.	OPERATING PROCEDURE FOR PBX CONNECTION	10
	12.1 PBX RECALL	10
	12.2 PABX PAUSE FACILITY	10
	12.3 MESSAGE WAITING OPERATION	10
	12.4 GENERAL USE	10
13.	IN CASE OF DIFFICULTY	11
14.	CARE OF YOUR NR200HP HEADSETPHONE	11





1. **GUARANTEE**

Your NR200HP Headsetphone is guaranteed from the date of purchase. If found to be faulty within the guarantee period it will be repaired or replaced at our discretion, subject to our standard terms and conditions. The guarantee does not cover accidental damage or negligence. The telephone must only be used in the U.K. in accordance with its instructions for use and must not be tampered with, or taken apart by anyone who is not an authorised representative of the company. The guarantee in no way limits your legal rights. Should you have any problems, please return your telephone to your supplier.

Please ensure that a note of your name and address and details of the problems are enclosed, together with a copy of your purchase invoice, and that goods are returned in their full original packaging with instructions enclosed. Goods are returned to the manufacturer at the customers own risk and expense.

2. **CONDITIONS OF USE**

Your NR200HP Headsetphone is approved for use on business or private direct exchange lines and on compatible PBX extensions.

When connected to a direct exchange line this must be a standard exclusive (not shared service) line. The line should cater for either loop disconnect or multifrequency signalling. The telephone can signal Timed Break and Earth Recall.

This telephone is not suitable for use as an extension to a payphone or on shared service or (1+1) carrier systems.

The dialling code '999' can be dialled on this apparatus for the purposes of making outgoing calls to the BT Emergency (999) Service.



3. Facilities and Features

This apparatus has been approved for the use of the following facilities

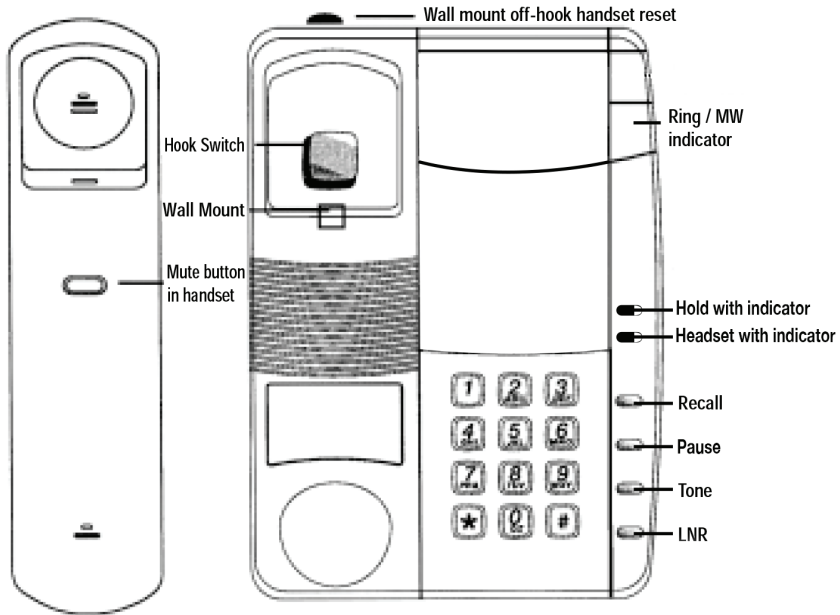
- Simple telephone facility with headset operation
- Loop Disconnect or DTMF Signalling (selectable)
- Mixed Mode signalling
- Earth Loop and Timed Break Recall.
- Handset push to mute facility or optional push to speak (in handset mode only)
- Base unit latchable hold function, with LED indication.
- Wall or Desk mountable.
- Ringer OFF/LO/HI control
- Ringer pitch control
- Pause entry in dialling sequence.
- Message waiting.

Any other usage will invalidate the approval of the apparatus if as a result it then ceases to conform to the standards against which approval was gained.

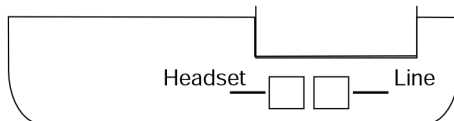
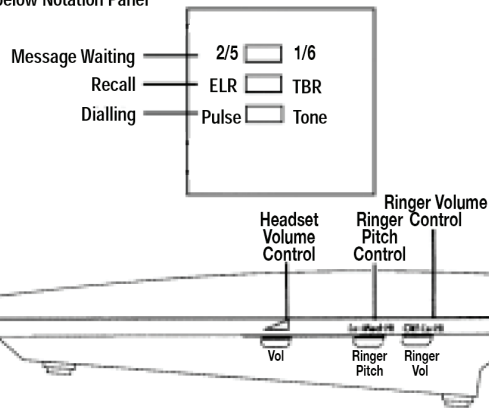




4. NR200HP Headsetphone



Switches below Notation Panel





5. Utilisation of Controls

The button functions are as follows:

- 0 - 9 - Dialing digits.
- * - # - Dialling codes for MF signalling
- Recall - For use on PBX or for star services
- Tone - Switches from Loop Disconnect to DTMF during dialling
- Redial - Last number redial
- Pause - Insert a pause in the dial sequence
- Handset Mute - To prevent the other party from hearing you (ie. push on handset) down to mute) or, alternatively, on specially adapted models this can be amended to push-to-speak. In this instance, the phone will be clearly marked as such.
- Latchable Hold (on base) - To prevent the other party from hearing you (i.e. push to hold). LED will illuminate when in use. Push button again to continue normal (two-way) conversation.
- Headset - To enable headset operation, LED will illuminate when in use.

The switch functions are as follows:

- Ring Vol - Allows you to set the level of the ringer loudness
- Ring Pitch - Allows you to set the pitch of the ringer
- ELR/TBR - Sets the Recall to Earth (ELR) or Timed Break (TBR) Recall
- Pulse/Tone - Sets signalling (dialling) to Loop Disconnect (LD) or DTMF(MF)
- Message Waiting - Sets the message waiting to 4 or 6 line configuration
- Headset Volume Control - Allows you to set the headset volume.
- Visual Indicators: Ring - This indicates an incoming call by lighting up.
- Message Waiting - Operates where PABX message waiting is operational
- Headset Socket - Used to connect the headset (not supplied)



6. Installation

The telephone must be sited close to one of the new modular telephone sockets. There is no limit to the number of sockets you can have installed in your home which means you can, if you wish, move your telephone from room to room. Unlike sockets, however, there is a limit to the number of telephones you can operate on your exchange line. Installing too many telephones will overload the line which could inhibit some or all of the telephones from ringing. To avoid overloading your exchange line there is a method of calculating the number of telephones you can use. Add all the Ringer Equivalence Numbers (REN) together, which are marked on the base of each telephone. Numbers differ so do check. The numbers when added together must be 4 or less. Sometimes BT telephones are unmarked but they can generally be assumed to have a REN of 1.0. If in doubt, please check with your BT Sales Office. The REN value of your NR200HP Headsetphone telephone is 1.0.

7. Setting the Dialling and Recall Mode

The settings must be carried out BEFORE connecting the telephone to the telephone socket. Please note that batteries are not supplied with the unit.

Two preset switches will be found situated underneath the memory card inlay. These are the DIAL MODE SELECTOR SWITCH and RECALL MODE SELECTOR SWITCH and should be set as follows:

7.1 THE RECALL MODE SELECTOR SWITCH

If you are connected to a TONE dialling exchange, set the switch to the TBR (Timed Break Recall) position to enable you access certain Network Services.

If you are connected to a PULSE dialling exchange, set the switch to the ELR (Earth Loop) position as recall has no function on direct lines connected to such exchanges. (This will avoid the possibility of cutting off your call should the recall button be pressed accidentally.)

If you are connected to a PABX, set the switch according to the requirements of your particular PABX. If in doubt, consult your PABX Instructions or your PABX maintainer.



8. Connecting to Telephone Socket

When the setting up instructions have been completed, connect the plug at the end of the telephone lead into the telephone socket. The plug will only fit the correct way round.

9. Setting the Ringer

RINGER OFF/LO/HI switch.

Set the switch to the LO or HI position as desired to give a quiet or loud ring. The Ringer may also be switched OFF by setting the switch to the OFF position. Outgoing calls may still be made with the switch set to the OFF position.

RINGER PITCH switch.

Set the switch to the HI, MED or LO position to adjust the pitch of the ringer.

10. Wall Mounting

You may wish to mount the NR200HP Headsetphone on a wall.

To do this:

- Slide the plastic, "wall mount" upwards to remove, turn it around and replace it in the slot.
- The Handset will then stay in the cradle when the telephone is on the wall.
- Position screw into the wall ensuring that the screw head is 5mm from the wall.
- Place the telephone on the screw using the keyhole slot on the rear of the telephone.

11. Operating Procedures

Two modes of operation are provided; normal handset mode where the handset is lifted and replaced in the normal manner and headset mode where the caller or called party is heard through the headset.

When making or receiving a telephone call, you can alternate between the two modes of operation.

11.1 HANDSET OPERATION

Pick up the handset and if making a call, await dial tone and dial the required telephone number. On completion of the call, replace handset in cradle.





11.2 LAST NUMBER REDIAL

If the telephone number you have called is engaged or if you want to repeat the call to the number you dialled previously, lift the handset or use the handsfree mode, await dial tone and press the REDIAL LNR button. The previously dialled number will be AUTOMATICALLY RE-DIALLED. Up to 32 digits can be stored in the REDIAL LNR memory.

11.3 HEADSET OPERATION

HEADSET BUTTON

Using the headset button, you can make calls via the headset without having to move the handset to do so. By pressing the headset button you can obtain a line, answer an incoming call or disconnect the current call.

IMPORTANT

Calls can be transferred from the handset to the headset only if a headset is connected to the telephone.

HEADSET 'ON' LED

While calls are being made using the headset, the headset 'ON' LED lights up to indicate that a call is in progress. The light goes out if no calls, or calls using the handset, are being made.

HEADSET VOLUME CONTROL

A headset volume control on the right hand side of the telephone allows you to select the most comfortable listening volume for the headset. The volume can be set or changed at any time.

TRANSFERRING CALL FROM HANDSET TO HEADSET

To transfer a call from Handset to Headset, firstly lift the handset then press headset. The LED on the headset button will illuminate. The handset can now be placed back in its original position

11.4 MIXED MODE OPERATION

If you are connected to an exchange requiring PULSE dialling and you wish to route your calls via an alternative carrier (if available), it is necessary to dial an ACCESS code in PULSE mode followed by a pause and then an AUTHORISATION code in TONE mode. Since the telephone numbers of all calls to be re-routed via the alternative carrier will have to be preceded by the same access and authorisation codes, it is convenient to store them in a memory location.



11.5 RECALL BUTTON

This is generally only used when the telephone is connected to a PABX (Private Automatic Branch Exchange) and gives access to features provided by that exchange. However, RECALL is becoming a feature on the new digital exchanges to give access to new services such as some of BT's Network Services.

For full information on the use of the RECALL button, please consult your PABX instructions or your Network Operator providing the services.

For setting the correct RECALL mode, please refer to section under 'INSTALLATION'.

11.6 * AND # BUTTONS

These are used with the new services provided by digital exchanges as well as accessing features on some PABX's. They have no dialling function in pulse dialling mode.

11.7 HANDSET MUTE BUTTON

When using the NR200HP Headsetphone in handset mode (not headset), whilst the handset mute button is depressed the other party will not hear the conversation. If specified the NR200HP Headsetphone can be supplied with this button as 'push to talk', and in this instance the telephone will be clearly marked as such.

NB. The handset mute button is inoperable when the NR200HP Headsetphone is in headset mode, and therefore all speech when in this mode will be transmitted normally.

11.8 BASE UNIT LATCHABLE HOLD

Pressing the HOLD button during a call will deactivate speech transmission. When mute is activated, its LED indicator will light up. Press the HOLD button again to deactivate the HOLD function.

11.9 BASE UNIT LATCHABLE HOLD IN HEADSET MODE

In Headset mode, pressing the HOLD button during a call will deactivate speech transmission. When Hold is activated, its LED indicator will light up.

Press the HEADSET button again to deactivate the HOLD FUNCTION.



12. OPERATING PROCEDURE FOR PBX CONNECTION

The NR200HP Businessphone is suitable for connection to a PABX which returns secondary proceed indication.

12.1 PBX RECALL

When connected to a PBX, the telephone will send a Recall Signal to the exchange when the RECALL button is pressed. This NR200HP Headsetphone provides either TIMED LINE BREAK RECALL or EARTH RECALL. Consult your PBX supplier or maintainer to ascertain which is compatible with your PBX. Having established which you require select either ELR (Earth Recall) or TBR (Timed Line Break Recall) using the ELR/TBR switch.

NB. Like the mute key the Recall key is a 'hard switches' not a 'soft press' key. This means that it will only depress slightly, and will remain depressed until released.

12.2 PABX PAUSE FACILITY

On PABX systems which provide secondary proceed indication you must wait for the secondary proceed dial tone after dialling the initial access digit(s), normally 9 for an outside line. Pressing the LNR key automatically inserts a 3.6 second pause in the dialling sequence.

NB: Do not enter more than 3 consecutive pauses. Failure to comply with this may result in unsatisfactory operation and will invalidate the approval.

12.3 MESSAGE WAITING OPERATION

On 4 wire systems set the switch to 2/5 to enable message waiting on compatible systems. For 6 wire systems set the switches to 1/6. Only one message waiting telephone may be connected to an extension. If more than one message waiting telephone is connected to a line, the system may interpret this as an off hook condition.

12.4 GENERAL USE

It must be noted that there is no guarantee of correct working of this telephone in all circumstances when connected to a PBX. Any difficulties should be referred to the telephone supplier.

This telephone is approved for connection to most PBX's. The supplier of this telephone should be consulted for an up to date list of PBX's with which this telephone is compatible.



13. IN CASE OF DIFFICULTY

In the event of the telephone failing to operate properly, please carry out the following:

- Check that the DIAL MODE SELECTOR and RECALL MODE SELECTOR switches are set to the correct positions for your telephone exchange. If set correctly disconnect the telephone plug from the telephone socket, lift the handset from the cradle and remove the batteries from the battery compartment. Wait for 5 minutes, refit the batteries, reset the clock and re-connect the telephone.

If having done this, the problem still exists, please carry out the following:

- Unplug all extensions on the Exchange Line.
- Plug the telephone into the Master socket.
- If the telephone operates correctly, it is not faulty and a break may have occurred in the extension wiring. The wiring must be checked.
- If the telephone still fails to work, unplug it from the Master socket and plug in a known working telephone. In the event that this telephone does not work, contact your Networks Operator (BT, Hull etc) as it is likely that the exchange line is faulty. If the replacement telephone works correctly the NR200HP Headsetphone must be returned for repair.

Note: If BT engineers are called out unnecessarily and the line is not at fault, a charge will be made. If difficulties are still experienced, please contact your supplier.

14. Care of your NR200HP Headsetphone

You have invested in a quality product and simple care and cleaning will keep it in good condition. The plastic parts and cards should be wiped with a cloth dampened with clean water.

DO NOT use spray polishes as these can affect the internal circuits.

DO NOT use abrasive cleaners as these will dull the high gloss finish.

DO NOT let the coiled cord become knotted or twisted.

Do not expose the unit to high temperatures by sitting near radiators, etc. Keep the unit dry and do not install or operate in outdoor conditions.

The handset and base should be cleaned with a soft cloth. Do not apply polishes or strong cleaning agents as these could damage the mouldings.








Distributed by:
Alphacom®
Incom House, Waterside
Trafford Park
Manchester, M17 1WD

Tel: 0161 935 1000
Fax: 0161 935 1015

www.alphacomtelecoms.co.uk
email: sales@alphacomtelecoms.co.uk

 All Alphacom telephones are
manufactured to comply with
CE standards

Copyright © 2018

