

*Pocket UK*

INTERNATIONAL

*Executive*  
NR203HPUK

FEATUREPHONE

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1.

## **GUARANTEE**

Your Executive NR203HPUK Featurephone is guaranteed from the date of purchase. If found to be faulty within the guarantee period it will be repaired or replaced at our discretion, subject to our standard terms and conditions. The guarantee does not cover accidental damage or negligence. The telephone must only be used in the U.K. in accordance with its instructions for use and must not be tampered with, or taken apart by anyone who is not an authorised representative of the company. The guarantee in no way limits your legal rights. Should you have any problems, please return your telephone to your supplier.

Please ensure that a note of your name and address and details of the problems are enclosed, together with a copy of your purchase invoice, and that goods are returned in their full original packaging with instructions enclosed. Goods are returned to the manufacturer at the customers own risk and expense.

2.

## **CONDITIONS OF USE**

Your Executive NR203HPUK Featurephone is approved for use on business or private direct exchange lines and on compatible PBX extensions.

When connected to a direct exchange line this must be a standard exclusive (not shared service) line. The line should cater for either loop disconnect or multi-frequency signalling. The telephone can signal Timed Break and Earth Recall.

This telephone is not suitable for use as an extension to a payphone or on shared service or ( 1+1 ) carrier systems.

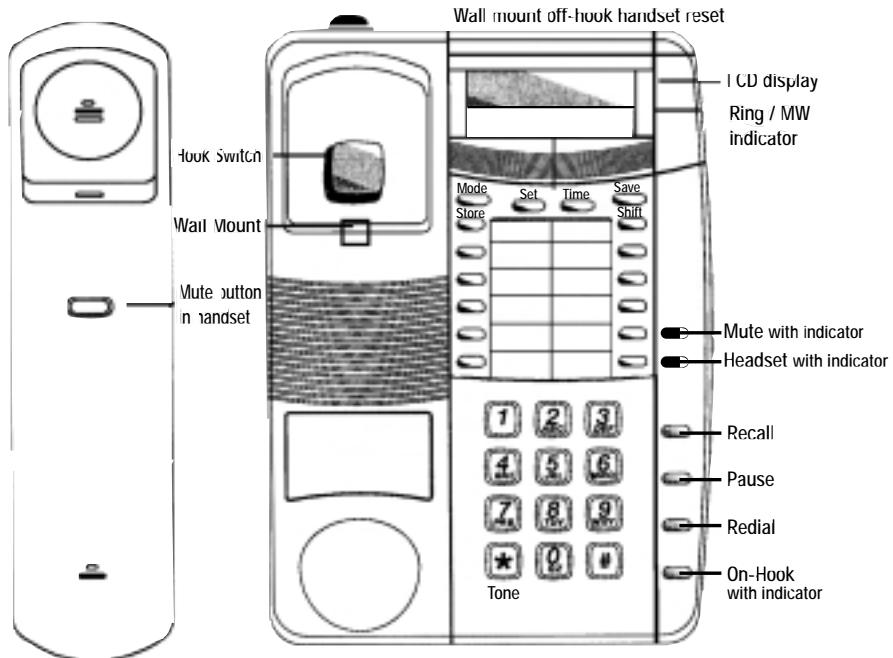
The dialling code '999' can be dialled on this apparatus for the purposes of making outgoing calls to the BT Emergency (999) Service.

### **FACILITIES AND FEATURES**

This apparatus has been approved for the use of the following facilities

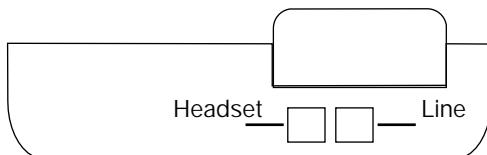
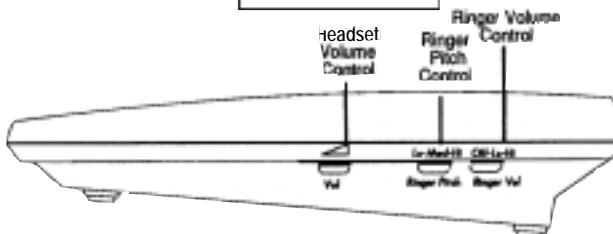
- Simple telephone facility with headset operation
- Loop Disconnect or DTMF Signalling (selectable)
- Mixed Mode signalling
- 10 + 10 Direct memory locations of 16 digits capacity
- Memory protection switch.
- Earth Loop and Timed Break Recall.
- Handset push to mute facility or optional push to speak (in handset mode only)
- Base unit latchable mute, with LED indication.
- Wall or Desk mountable.
- Full 'ON-HOOK' operation with volume control and LED indication.
- Ringer OFF/LO/HI control
- Ringer pitch control
- Pause entry in dialling sequence.
- 10 digit LCD showing real and call elapsed time and dialled telephone number.
- Call timer.
- Message waiting.

Any other usage will invalidate the approval of the apparatus if as a result it then ceases to conform to the standards against which approval was gained.

**LOCATIONS OF CONTROLS**

## Switches below Notation Panel

Signalling	ELR	TBR
Message Waiting	2/5	1/6
Mode	Pulse	Tone
Store	On	Off



## 5.

### UTILISATION OF CONTROL

The button functions are as follows:

- |                             |   |
|-----------------------------|---|
| 0 - 9                       | - Dialling digits   |
| * - #                       | - Dialling codes for MF Signalling  |
| Recall                      | - For use on a PBX or for star services   |
| Save                        | - Used to store the last number redial into a memory  |
| Tone                        | - Switches from Loop Disconnect to DTMF during dialling   |
| Redial                      | - Last number redial  |
| Pause                       | Insert a pause in the dial sequence   |
| Store                       | - Used to store a telephone number in memory  |
| Mute<br>(on handset)        | - To prevent the other party from hearing you (i.e. push down to mute) or, alternatively, on specially adapted models this can be amended to push-to-speak. In this instance, the phone will be clearly marked as such. |
| Latchable Mute<br>(on base) | - To prevent the other party from hearing you (i.e. push to mute). LED will illuminate when in use.<br>Push button again to continue normal (two-way) conversation.   |
| Timer                       | - To set call timer.  |
| Shift                       | - To select memories 11-20.   |
| Mode                        | - Use to set clock  |
| Set                         | - Use to set clock "Minute & Hour Digit"  |
| On-Hook                     | - To enable handsfree dialling, LED will illuminate when in use.  |
| Headset                     | - To enable headset operation. LED will illuminate when in use.   |

The switch functions are as follows:

- |                         |  |
|-------------------------|--|
| Ring Vol                | - Allows you to set the level of the ringer loudness             |
| Ring Pitch              | - Allows you to set the pitch of the ringer                      |
| ELR/TBR                 | - Sets the Recall to Earth (ELR) or Timed Break (TBR) Recall     |
| Pulse/Tone              | - Sets signalling (dialling) to Loop Disconnect (LD) or DTMF(MF) |
| Store On/Off            | - Allows you to protect numbers stored in memory location        |
| Message Waiting         | - Sets the message waiting to 4 or 6 line configuration          |
| Headset Volume Control  | - Allows you to set the headset volume.                          |
| Visual Indicators: Ring | - This indicates an incoming call by lighting up.                |
| Message Waiting         | - Operates where PABX message waiting is operational             |
| Headset Socket          | - Used to connect the headset (not supplied)                     |

## 6.

### INSTALLATION

The telephone must be sited close to one of the new modular telephone sockets. There is no limit to the number of sockets you can have installed in your home which means you can, if you wish, move your telephone from room to room. Unlike sockets, however, there is a limit to the number of telephones you can operate on your exchange line. Installing too many telephones will overload the line which could inhibit some or all of the telephones from ringing. To avoid overloading your exchange line there is a method of calculating the number of telephones you can use. Add all the Ringer Equivalence Numbers (REN) together, which are marked on the base of each telephone. Numbers differ so do check. The numbers when added together must be 4 or less. Sometimes BT telephones are unmarked but they can generally be assumed to have a REN of 1.0. If in doubt, please check with your BT Sales Office. The REN value of your Feature Set 3 telephone is 1.0.

## **SETTING THE DIALLING AND RECALL MODE**

The settings must be carried out BEFORE connecting the telephone to the telephone socket. Please note that batteries are not supplied with the unit.

Remove the battery compartment cover on the underside of the base by removing the screw and sliding back the cover. N.B. The telephone must be disconnected from the line before removing the battery cover. Fit 2 size M (or equivalent) leakproof alkaline batteries observing correct polarities. The batteries support information in the memories should the telephone be disconnected from the line.

Two preset switches will be found situated underneath the memory card inlay. These are the DIAL MODE SELECTOR SWITCH and RECALL MODE SELECTOR SWITCH and should be set as follows:

### *7.1 THE DIAL MODE SELECTOR SWITCH*

BT are replacing all local exchanges with new 'TONE' dialling digital systems. They will give improved clarity and reliability and with 'Touch Tone' signalling telephones, instant connection of calls over digital exchanges and a host of advanced features. However some telephone exchanges in the U.K. still operate on the PULSE dialling system.

Your NR203HPUK series telephone allows you to operate on either system and the DIAL MODE SELECTOR SWITCH should be set to the dialling mode required by your exchange. Set the switch to the PULSE position for pulse dialling or to the TONE position for tone dialling. If in doubt about the correct dialling mode used by your exchange, please consult your Network Operator.

### *7.2 THE RECALL MODE SELECTOR SWITCH*

If you are connected to a TONE dialling exchange, set the switch to the TBR (Timed Break Recall) position to enable you access certain Network Services.

If you are connected to a PULSE dialling exchange, set the switch to the ELR(Earth Loop) position as recall has no function on direct lines connected to such exchanges. (This will avoid the possibility of cutting off your call should the recall button be pressed accidentally.)

If you are connected to a PABX, set the switch according to the requirements of your particular PABX. If in doubt, consult your PABX Instructions or your PABX maintainer.

Having installed the batteries and set the switches, refit the battery compartment cover ensuring that it is screwed fully into place.

### **7.3 NETWORK SERVICES**

BT are replacing all local exchanges with new digital systems. They will give improved clarity and reliability.

If you are on a digital exchange, you can instruct it to ring you back with the cost of your call. Or you can use it to set up reminder calls, where the exchange rings you at a time you specify.

You can even instruct the exchange to divert your incoming calls to another number, or deal with two calls at once, or set up a 3-way call.

These services are called Network Services: to use them you need a tone signalling telephone. To find out if you are on a digital exchange, or when it will be provided, contact your local BT office.

Your NR203HPUK telephone provides tone signalling when the Dial Mode selector switch is set to the (TONE) position and the Recall Mode selector switch is in the TBR position.

If your system requires PULSE dialling, you can change to TONE dialling once the call has been established by pressing the TONE button. This enables you to access special services such as Banking etc. which require access digits to be transmitted in TONE mode. It is important to wait for the call to be established before keying in the access digits. On completion of the call, the telephone will revert to PULSE dialling.

\*TouchTone is a trademark of BT in the U.K.

If you are connected to a PABX, set the switch according to the requirements of your particular PABX. If in doubt, consult your PABX Instructions or your PABX maintainer.

8.

## **CONNECTING TO TELEPHONE SOCKET**

When the setting up instructions have been completed, connect the plug at the end of the telephone lead into the telephone socket. The plug will only fit the correct way round.

9.

## **SETTING THE CLOCK**

1. Press the mode button once to set the hour or twice to set the minutes.
2. Press set button to scroll the display to the required time.
3. Press the mode button to save the settings

10.

## **SETTING THE RINGER**

RINGER OFF/LO/HI switch.

Set the switch to the LO or HI position as desired to give a quiet or loud ring. The Ringer may also be switched OFF by setting the switch to the OFF position. Outgoing calls may still be made with the switch set to the OFF position.

RINGER PITCH switch.

Set the switch to the HI, MED or LO position to adjust the pitch of the ringer.

11.

## **WALL MOUNTING**

You may wish to mount the Executive NR203HPUK Featurephone on a wall. To do this:

- Slide the plastic, "wall mount" upwards to remove, turn it around and replace it in the slot.
- The Handset will then stay in the cradle when the telephone is on the wall.
- Position screw into the wall ensuring that the screw head is 5mm from the wall.
- Place the telephone on the screw using the keyhole slot on the rear of the telephone.

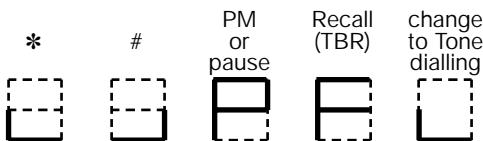
## **OPERATING PROCEDURES**

Two modes of operation are provided; normal handset mode where the handset is lifted and replaced in the normal manner and headset mode where the caller or called party is heard through the headset.

When making or receiving a telephone call, you can alternate between the two modes of operation.

On dialling the required telephone number, the display will change to indicate the dialled number. After a short period of time, the display will show, Auto Timer. If the number has more than 10 digits, the display will scroll to the left and only the last 10 digits of the number will be shown. When the call is completed the display will revert to current time.

The display shows:



### ***12.1 HANDSET OPERATION***

Pick up the handset and if making a call, await dial tone and dial the required telephone number. On completion of the call, replace handset in cradle.

### ***12.2 ON-HOOK OPERATION***

When the telephone rings, press the On-Hook button to hear the calling party. To make a call, press the ON-HOOK button, await dial tone and dial the required telephone number. On connection of the call pick up the handset to speak. To change from ON-HOOK mode to HANDSET MODE, pick up the handset. Replacing the handset in the cradle will clear down the line when you have completed the call. During ON-HOOK mode, the LED indicator will light up.

### ***12.3 LAST NUMBER REDIAL***

If the telephone number you have called is engaged or if you want to repeat the call to the number you dialled previously, lift the handset or use the handsfree mode, await dial tone and press the REDIAL LNR button. The previously dialled number will be AUTOMATICALLY RE-DIALLED. Up to 32 digits can be stored in the REDIAL LNR memory. The re-dialled number will appear in the display. If the number contains more than 10 digits, only the last 10 will be displayed.

## **12.4 HEADSET OPERATION**

### **HEADSET BUTTON**

Using the headset button, you can make calls via the headset without having to move the handset to do so. By pressing the headset button you can obtain a line, answer an incoming call or disconnect the current call.

### **IMPORTANT**

Calls can be transferred from the handset to the headset only if a headset is connected to the telephone.

### **HEADSET 'ON' LED**

While calls are being made using the headset, the headset 'ON' LED lights up to indicate that a call is in progress. The light goes out if no calls, or calls using the handset, are being made.

### **HEADSET VOLUME CONTROL**

A headset volume control on the right hand side of the telephone allows you to select the most comfortable listening volume for the headset. The volume can be set or changed at any time.

### **TRANSFERRING CALL FROM ON-HOOK TO HEADSET**

To transfer a call from On-Hook to Headset, firstly lift the handset then press handset. The LED on the headset button will illuminate. The handset can now be placed back in its original position

## **12.5 MEMORY OPTION**

Up to 20 telephone numbers each consisting of a maximum 16 digits (including pauses or change of dial mode instruction).

Alternatively you may store 8 telephone numbers plus 8 access codes for Network Services which your service provider has enabled.

Two banks of memory are provided, labelled 1-10 and 11-20 (the appropriate bank being selected by pressing the SHIFT button).

To store a number, please adopt the following procedure:-

1. Ensure the Memory Protection Store switch is positioned to the left.
2. Lift up the Handset or press ON-HOOK button to seize the line.
3. Press STORE button once.
4. Key in the telephone numbers you want to store.
5. Press SHIFT button if upper memory location are required.
6. Press desired memory location button.
7. Replace the Handset on base or press ON-HOOK button to release the line
8. To protect the number stored ENSURE that the Memory Protection Store switch is positioned to the right.

## **12.6 STORING NUMBERS WHILST ON A CALL**

Numbers may also be stored when you are actually in the process of making a call and using the handset. This is useful, for example, if you are given a telephone number during your conversation. The number may then be dialled from memory at a later time. To store the number, press STORE button, key in the telephone number and then the desired memory location button. Write down references to numbers stored against memory location buttons.

## **12.7 PROGRAMMING CODES FOR CENTREX**

### **AND NETWORK SERVICES**

If you are using the Executive NR203HPUK Featurephone on an exchange line (not a PABX) and subscribe to network services provided by BT, or by another network provider, individual services may be programmed into the memory keys using the procedure outlined in 12.5., thus allowing you to use such services at the touch of a button. If you are a business user taking advantage of Centrex Service, these services may also be programmed into the one touch keys in this manner. However, it must be noted that the operating codes will differ for each service and in order to programme your telephone correctly a set of Network Service or Centrex codes should be obtained from your Network Operator. Programming codes for BT Network Services and many Centrex services, along with special memory inlay cards for ease of use are available from your supplier, or by contacting Pocket UK.

## **12.8 CHANGING A NUMBER IN A MEMORY LOCATION**

If you wish to change a number in a memory location, simply follow the instructions for storing a number. Entering the new number will automatically erase the previous number.

## **12.9 DIALLING NUMBERS FROM MEMORY**

To dial a number from memory, lift handset or press On-Hook button, await dial tone and press button corresponding to memory location require ensuring that the correct memory 'shift' is selected.

Sometimes it may be necessary to combine the information from 2 memories or to combine memory dialling with manual dialling. In these cases, simply press the 2 memory buttons in sequence or press the desired memory button followed by manual dialling of the remainder of the number. These combinations are often carried out when alternative carriers are used.

## **12.10 PAUSE FACILITY**

With some PABX's, it is necessary after dialling an outside line access digit (often 9) to wait for new dial tone before dialling the outside number. If the PAUSE button is pressed after the access digit has been dialled, the number may be dialled immediately without waiting for new dial tone as the telephone will introduce the required pause in the dialling sequence. In some cases it may be necessary to introduce a second pause, but do not enter more than 2 pauses or unsatisfactory operation may result.

## **12.11 MIXED MODE OPERATION**

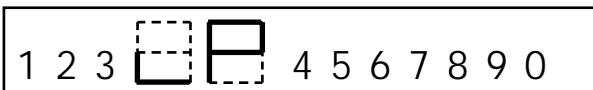
### **STORING MIXED DIAL MODE NUMBERS**

If you are connected to an exchange requiring PULSE dialling and you wish to route your calls via an alternative carrier (if available), it is necessary to dial an ACCESS code in PULSE mode followed by a pause and then an AUTHORISATION code in TONE mode. Since the telephone numbers of all calls to be re-routed via the alternative carrier will have to be preceded by the same access and authorisation codes, it is convenient to store them in a memory location.

For example, if your access code is 123 and your authorisation code is 4567890 and you wish to store the combined codes in memory location M1, you would proceed as follows:-

1. Lift up the Handset or press ON-HOOK button to seize the line.
2. Press STORE button once.
3. Key in 123
4. Press TONE button (this changes the dialling mode to tone)
5. Press PAUSE button to introduce a pause, Note that it may be necessary to introduce a second pause but do not enter more than 2 or incorrect operation may result.
6. Key in 4567890
7. Press M1 button
8. Replace the Handset on base or press SPEAKER button to release the line.

During the storing process, the number will be displayed in the LCD.



To dial a number via the alternative carrier, lift handset or press Speaker button, await dial tone, press M1 button and then dial the telephone number you are calling.

Alternatively, press the M1 button followed by another memory button if the called number is stored in a memory location.

#### **12.12 RECALL BUTTON**

This is generally only used when the telephone is connected to a PABX (Private Automatic Branch Exchange) and gives access to features provided by that exchange. However, RECALL is becoming a feature on the new digital exchanges to give access to new services such as some of BT's Network Services.

For full information on the use of the RECALL button, please consult your PABX instructions or your Network Operator providing the services.

For setting the correct RECALL mode, please refer to section under 'INSTALLATION'.

#### **12.13 AUTO CALL TIMER**

If no key is pressed after dialling is finished, the Display will show the call timer after 6 seconds. The Call Timer will automatically indicate elapsed time during a call up to 59 minutes and 59 seconds.

To stop the call timer either "hang up" (or terminate headset operation). The display will revert to current time.

#### **12.14 \* AND # BUTTONS**

These are used with the new services provided by digital exchanges as well as accessing features on some PABX's. They have no dialling function in pulse dialling mode.

#### **12.15 HANDSET MUTE BUTTON**

When using the NR203HPUK in handset mode (not headset), whilst the handset mute button is depressed the other party will not hear the conversation. If specified the NR203HPUK can be supplied with this button as 'push to talk', and in this instance the telephone will be clearly marked as such.

NB. The handset mute button is inoperable when the NR203HPUK is in headset mode, and therefore all speech when in this mode will be transmitted normally.

## **12.16 BASE UNIT LATCHABLE MUTE**

Pressing the MUTE button during a call will deactivate speech transmission. When mute is activated, its LED indicator will light up. Press the mute button again to deactivate the mute function.

## **12.17 SAVE FUNCTION**

The SAVE button is used to store a dialled number, it may store up to 32 digits. To store a number press SAVE after the number had been dialled. You can also store a number had been dialled. You can also store a number into the SAVE button in the same way as storing a number into the memory location.

13.

## **OPERATING PROCEDURE FOR PBX CONNECTION**

The Executive NR203HPUK Featurephone is suitable for connection to a PABX which returns secondary proceed indication.

### **13.1 PBX RECALL**

When connected to a PBX, the telephone will send a Recall Signal to the exchange when the RECALL button is pressed. This NR203HPUK Featurephone provides either TIMED LINE BREAK RECALL or EARTH RECALL. Consult your PBX supplier or maintainer to ascertain which is compatible with your PBX. Having established which you require select either ELR (Earth Recall) or TBR (Timed Line Break Recall) using the ELR/TBR switch.

NB. Like the mute key the Recall key is a 'hard switches' not a 'soft press' key. This means that it will only depress slightly, and will remain depressed until released.

### **13.2 PABX PAUSE FACILITY**

On PABX systems which provide secondary proceed indication you must wait for the secondary proceed dial tone after dialling the initial access digit(s), normally 9 for an outside line. For correct operation of the Memory facilities it is therefore necessary to store a Pause after the access digit to ensure correct dialling. Pressing the LNR key automatically inserts a 3.6 second pause in the dialling sequence.

NB: Do not enter more than 3 consecutive pauses. Failure to comply with this may result in unsatisfactory operation and will invalidate the approval.

### **13.3 MESSAGE WAITING OPERATION**

On 4 wire systems set the switch to 2/5 to enable message waiting on compatible systems. For 6 wire systems set the switches to 1/6. Only one message waiting telephone may be connected to an extension. If more than one message waiting telephone is connected to a line, the system may interpret this as an off hook condition.

#### **13.4 GENERAL USE**

It must be noted that there is no guarantee of correct working of this telephone in all circumstances when connected to a PBX. Any difficulties should be referred to the telephone supplier.

This telephone is approved for connection to most PBX's.

The supplier of this telephone should be consulted for an up to date list of PBX's with which this telephone is compatible.

**14.**

#### **IN CASE OF DIFFICULTY**

In the event of the telephone failing to operate properly, please carry out the following:

- Check that the DIAL MODE SELECTOR and RECALL MODE SELECTOR switches are set to the correct positions for your telephone exchange. If set correctly disconnect the telephone plug from the telephone socket, lift the handset from the cradle and remove the batteries from the battery compartment. Wait for 5 minutes, refit the batteries, reset the clock and re-connect the telephone.

NOTE: It will be necessary to re-programme the memories after the batteries have been refitted.

If having done this, the problem still exists, carry out the following:

- Unplug all extensions on the Exchange Line.
- Plug the telephone into the Master socket.
- If the telephone operates correctly, it is not faulty and a break may have occurred in the extension wiring. The wiring must be checked.
- If the telephone stills fails to work, unplug it from the Master socket and plug in a known working telephone. In the event that this telephone does not work, contact your Networks Operator (BT, Hull, etc) as it is likely that the exchange line is faulty. If the replacement telephone works correctly the NR203HPUK telephone must be returned for repair.

NOTE: If BT engineers are called out unnecessarily and the line is not at fault, a charge will be made. If difficulties are still experienced, please contact your supplier .

**CARE OF YOUR EXECUTIVE NR203HPUK TELEPHONE**

You have invested in a quality product and simple care and cleaning will keep it in good condition. The plastic parts and cards should be wiped with a cloth dampened with clean water.

DO NOT use spray polishes as these can affect the internal circuits.

DO NOT use abrasive cleaners as these will dull the high gloss finish.

DO NOT let the coiled cord become knotted or twisted.

Do not expose the unit to high temperatures by siting near radiators, etc. Keep the unit dry and do not install or operate in outdoor conditions.

The handset and base should be cleaned with a soft cloth. Do not apply polishes or strong cleaning agents as these could damage the mouldings.

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